

Cloud Network Media Player - LAN & Wi-Fi (NON-ANDROID)

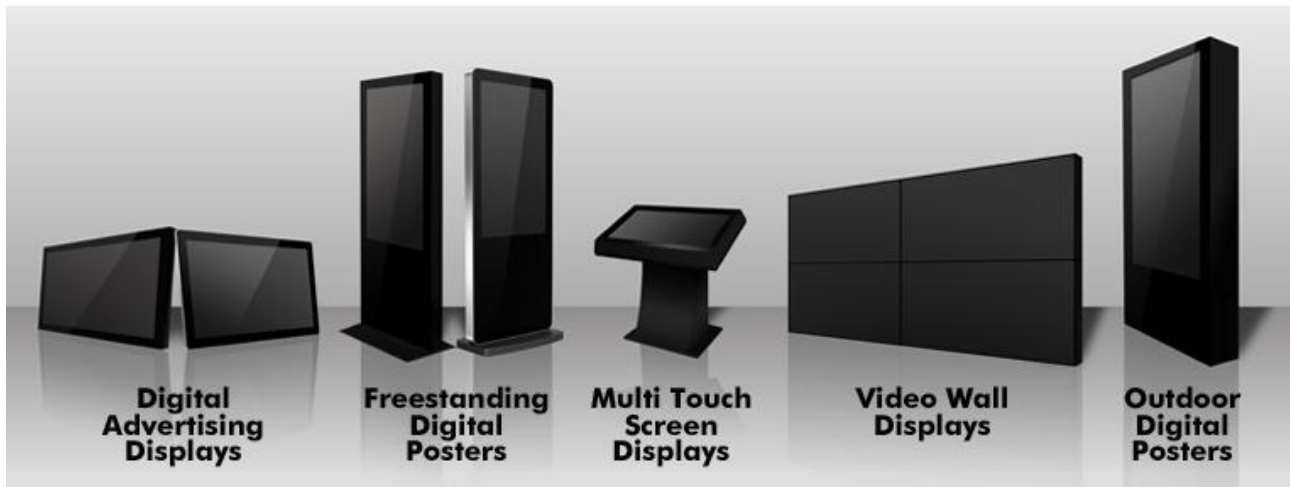
Quick Start User Manual



Manual Version PPCNET1.1q



Our Full Product Range



Safety Instructions



- Please keep the unit away from any heat sources. Place the unit in a stable and well-ventilated place.
- The holes or openings on the unit are designed for ventilation. Do not cover or block the ventilation holes or openings with any objects.
- Do not attempt to repair this product yourself! Improperly disassembly of the product may invalidate the warranty and lead to possible danger
- If you have a problem that cannot be solved using the "Troubleshooting" guidelines, please contact your supplier.

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1. Quick Setup Guide - Hardware

This is a quick start guide for setting up a Cloud Network Media Player. First you must set up your hardware.

1.1 Setup: LAN Connectivity

1 of 11. Unpack unit and place in desired location, along with your display.

2 of 11. Plug in the LAN cable that is connected to your router or your integral network.



Figure 1 LAN Port

3 of 11. Take the power lead from the accessories bag, insert the lead into the unit and connect to mains outlet. Make sure that the “POWER” slider is pushed to the left; the unit will now power ON.

4 of 11. Connect the unit to the display via the HDMI lead included and power ON the screen.

5 of 11. You may need to change the screen input source to HDMI – please refer to your screen user manual for details of how to do this.

6 of 11. You will now be greeted by some pre-loaded default content – press “STOP” on your remote control to return to the blue “HOME” screen.

7 of 11. Press “SETUP” on your remote control, navigate to “Network Setting” and press “PLAY” on your remote control.

8 of 11. Navigate to “Network Type” and press “PLAY” on your remote control.

9 of 11. Navigate to “LAN” and press “PLAY” on your remote control.

10 of 11. On the “Network Setting” menu navigate to “Save and Reboot” and press “PLAY” on your remote control. Your player will now restart; every time it is powered up it will do so with these settings saved.

11 of 11. You can now begin updating your player (for rapid first-time update, please continue to the Software Quick Start Guide).

1.2 Setup: Wi-Fi Connectivity

1 of 19. Unpack unit and place in desired location, along with your display.

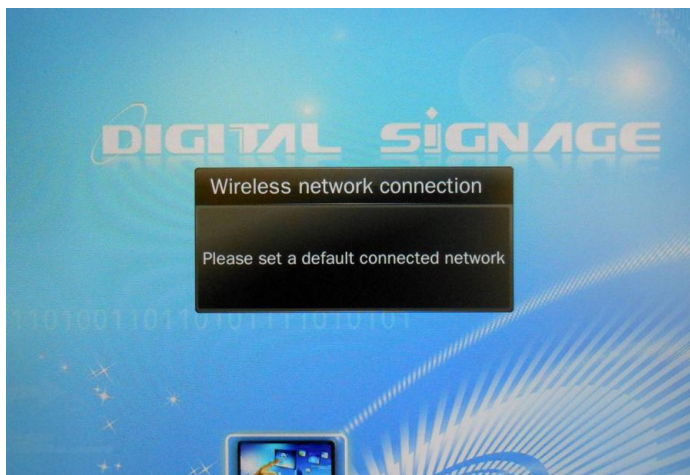
2 of 19. Take out the Wi-Fi antenna from the accessories bag and screw in.

3 of 19. Take the power lead from the accessories bag, insert the lead into the unit and connect to mains outlet. Make sure that the “POWER” slider is pushed to the left; the unit will now power ON.

4 of 19. Connect the unit to the display via the HDMI lead included and power ON the screen.

5 of 19. You may need to change the screen input source to HDMI – please refer to you screen user manual for details of how to do this.

6 of 19. Your screen will automatically attempt to connect to the internet via Wi-Fi; you will see the following message:



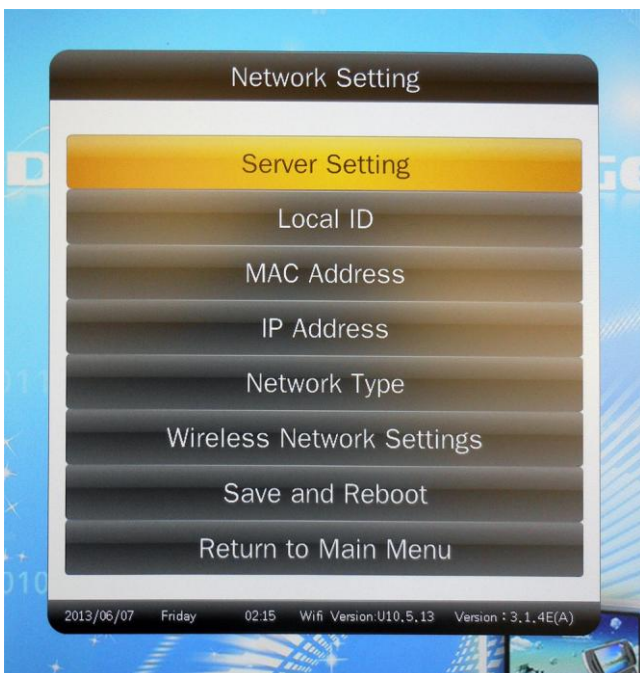
7 of 19. Your screen will then tell you that the connection has failed and start playing the default demo content.

8 of 19. Press “STOP” on your remote control.

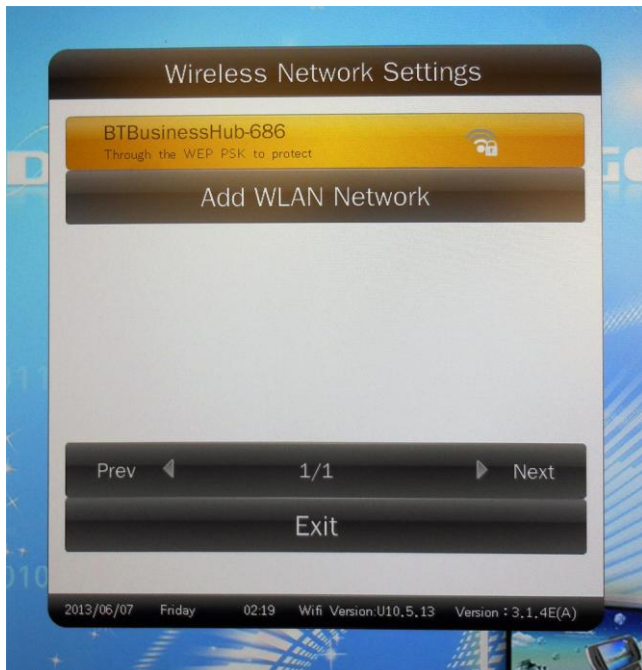
9 of 19. Now press “SETUP” to access the main menu



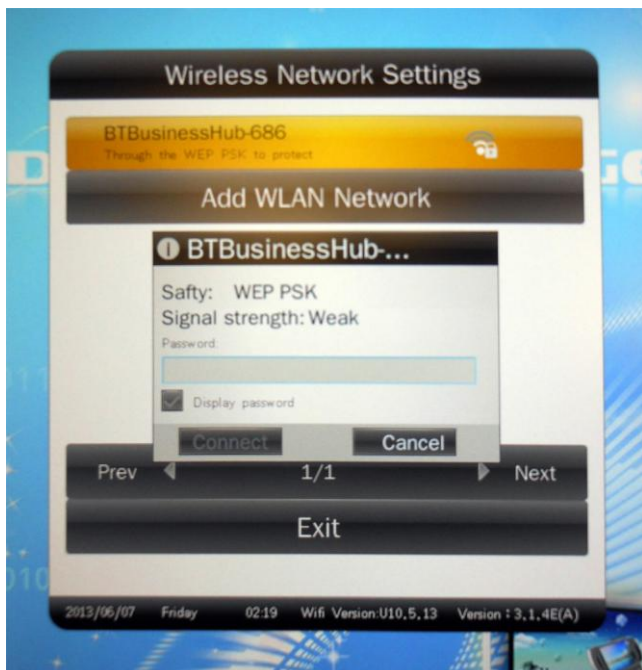
10 of 19. Then navigate to “Network Settings” and press “PLAY”



- 11 of 19. Next, using the remote control, navigate to “Wireless Network Settings” and select by pressing “PLAY”.



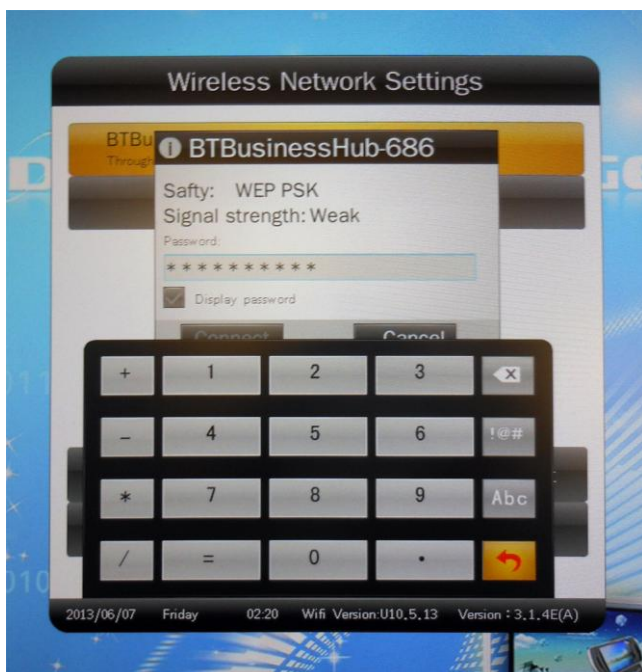
- 12 of 19. You should now see a list of Wi-Fi networks. Navigate to yours and press “PLAY”.



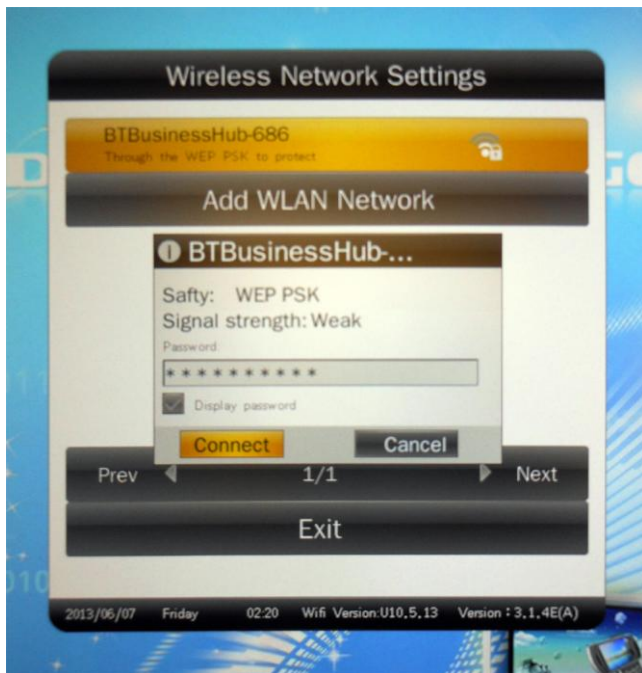
13 of 19. You will now be asked to enter your Wi-Fi network password. Press “PLAY” to bring up the on-screen keyboard.



14 of 19. If your password contains numbers you can access the number keypad by highlighting “123” and pressing “PLAY”. Once you have entered your password highlight the “Enter” key and press “PLAY”.



15 of 19. Now highlight “Connect” and press “PLAY”.



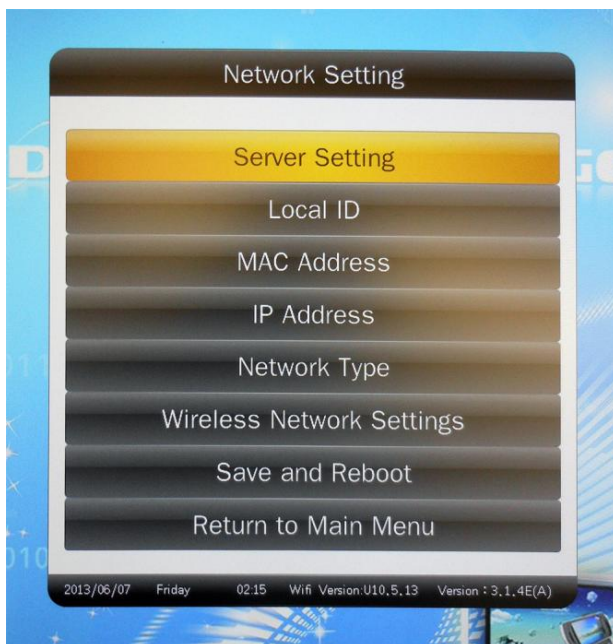
16 of 19. You will now see the following as your player attempts to connect to your Wi-Fi network. The status should be “Connecting...”.



- 17 of 19. Once your player has established a connection to your network the status will change to “Has connected”.



- 18 of 19. Finally, navigate to “Exit” and press “PLAY”. This will bring you back to the “Network Settings” menu. Navigate to “Save and Reboot” and press “PLAY”. This will save your network settings and ensure that every time your player is powered up it will use these settings to connect to your Wi-Fi network.



- 19 of 19. Your player is now ready to be updated via the CMS software. The default demo content will continue to play until you update your player.

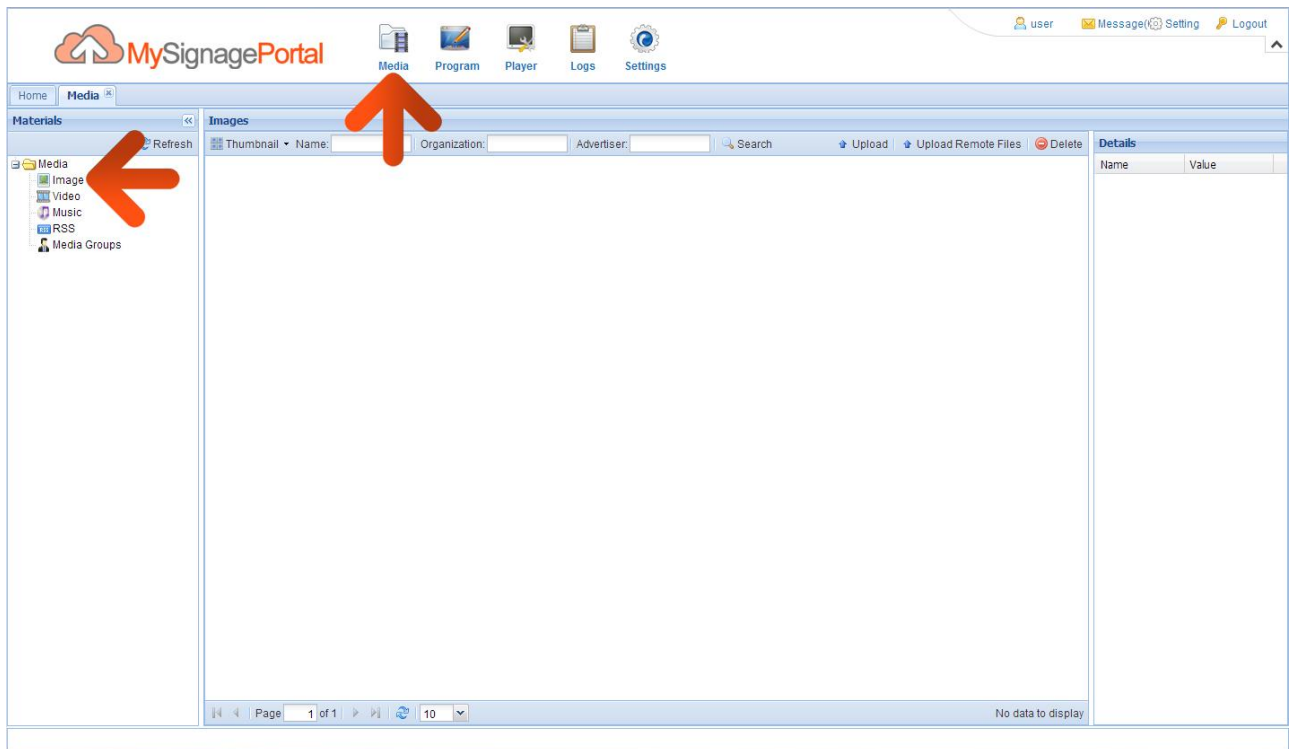
2. Quick Start Guide – Software

1 of 15. Begin by launching a web browser, we recommend Google Chrome however most popular browser should be compatible, then go to www.mysignageportal.com and click “Login” from the top navigation menu. Next, enter the username and password that you were provided with when you received your player along with the security code.

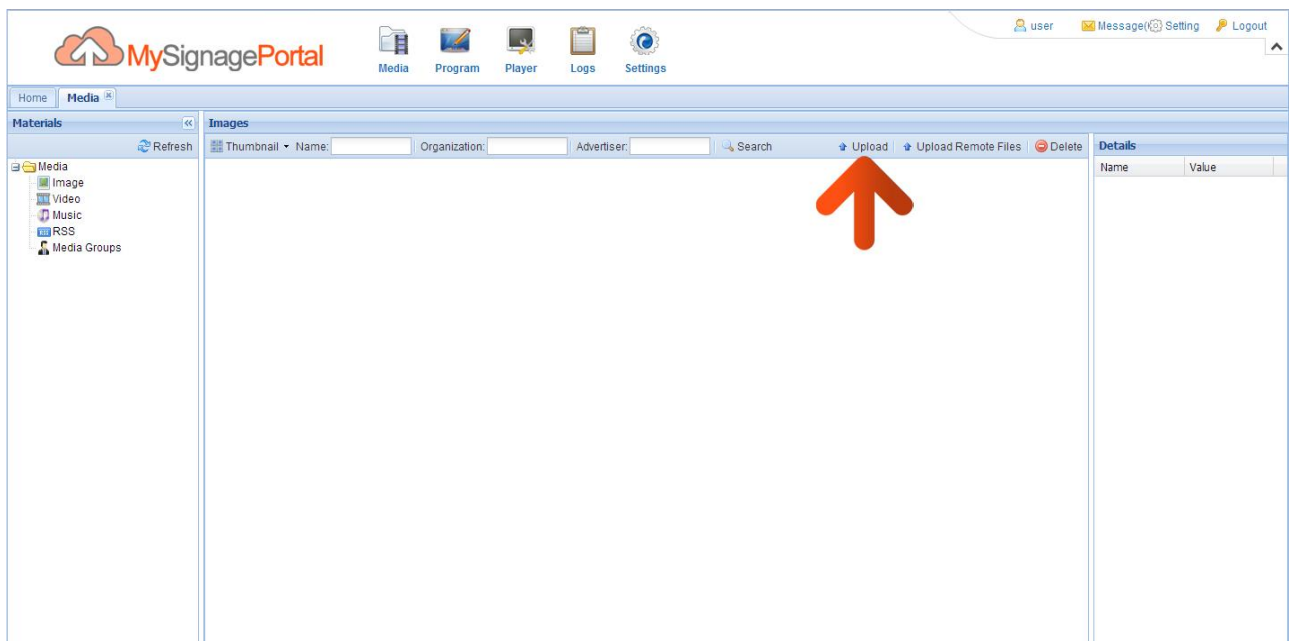


The screenshot shows the MySignagePortal login interface. At the top, there is a logo consisting of an orange cloud with a white upward-pointing arrow, followed by the text "MySignagePortal" in orange and grey. To the right of the logo is a navigation menu with links: "Home", "Getting Started", "Support", and "Login". Below the navigation menu, the word "Login" is displayed in orange. A note in small grey text reads: "(Note: Please ensure that you are using a compatible web browser; [CLICK HERE](#) to find out more)". The login form contains three input fields: "User Name" with the text "user", "Password" with masked characters "*****", and "Security Code" with the text "4115". To the right of the Security Code field is a "Regenerate" link in orange. Below the input fields are two buttons: "Login" and "Reset", both in orange. At the bottom of the form, a line of small grey text states: "By using this website you are agreeing to our [terms and conditions](#)."

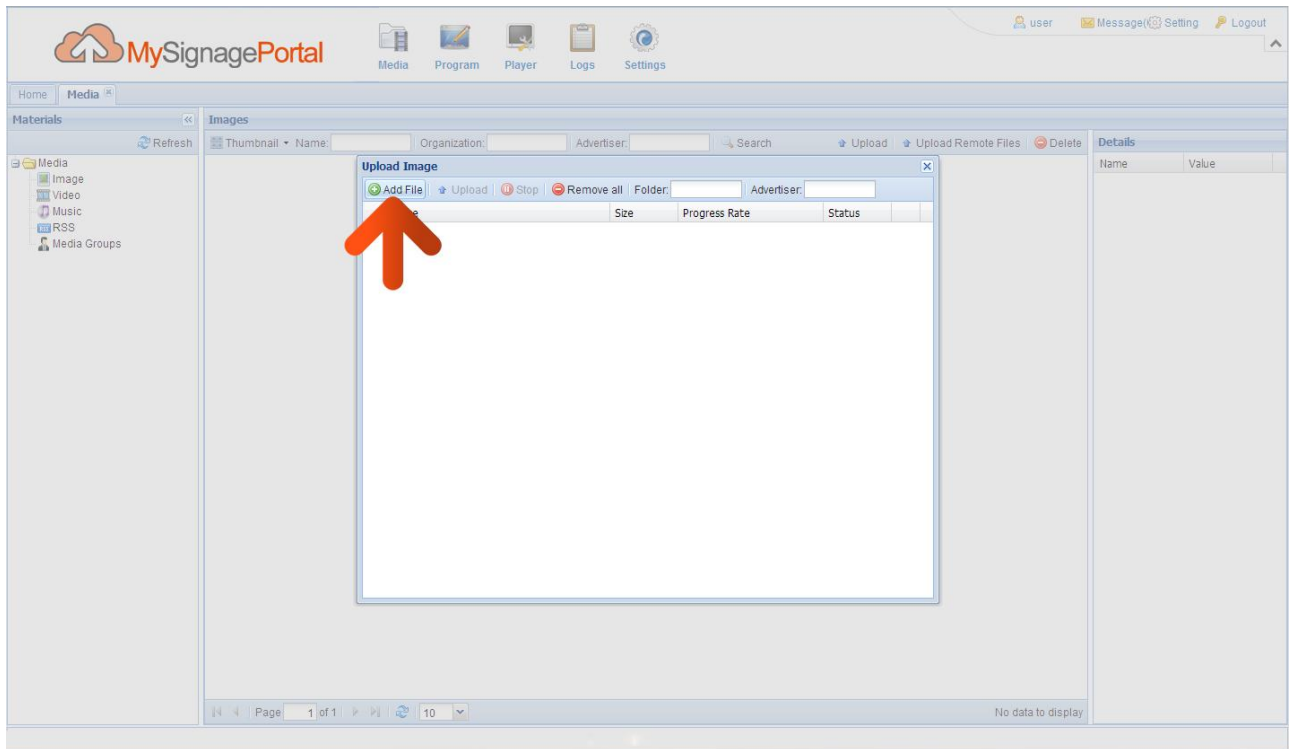
2 of 15. Once you have successfully logged in, upload two JPEG images. Begin by clicking on the “Media” icon on the Top Menu then click on “Image”.



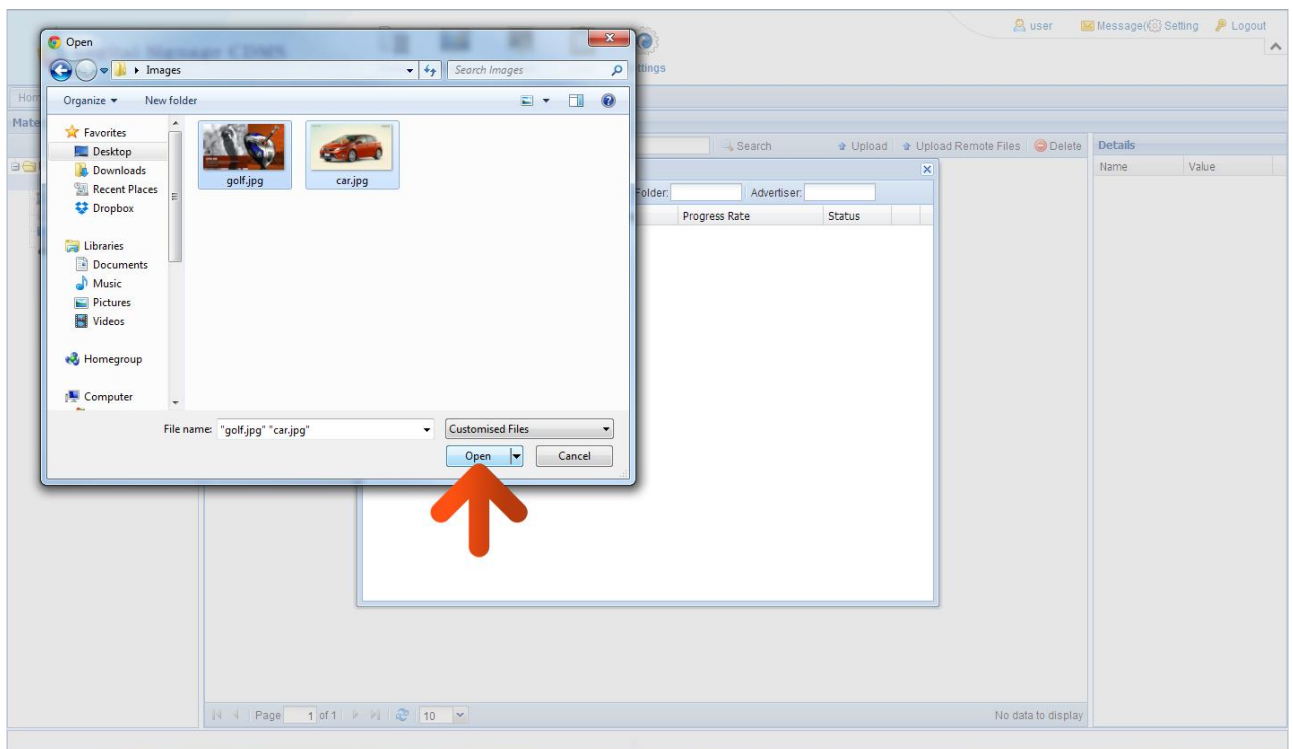
3 of 15. Then click on the “Upload” button.



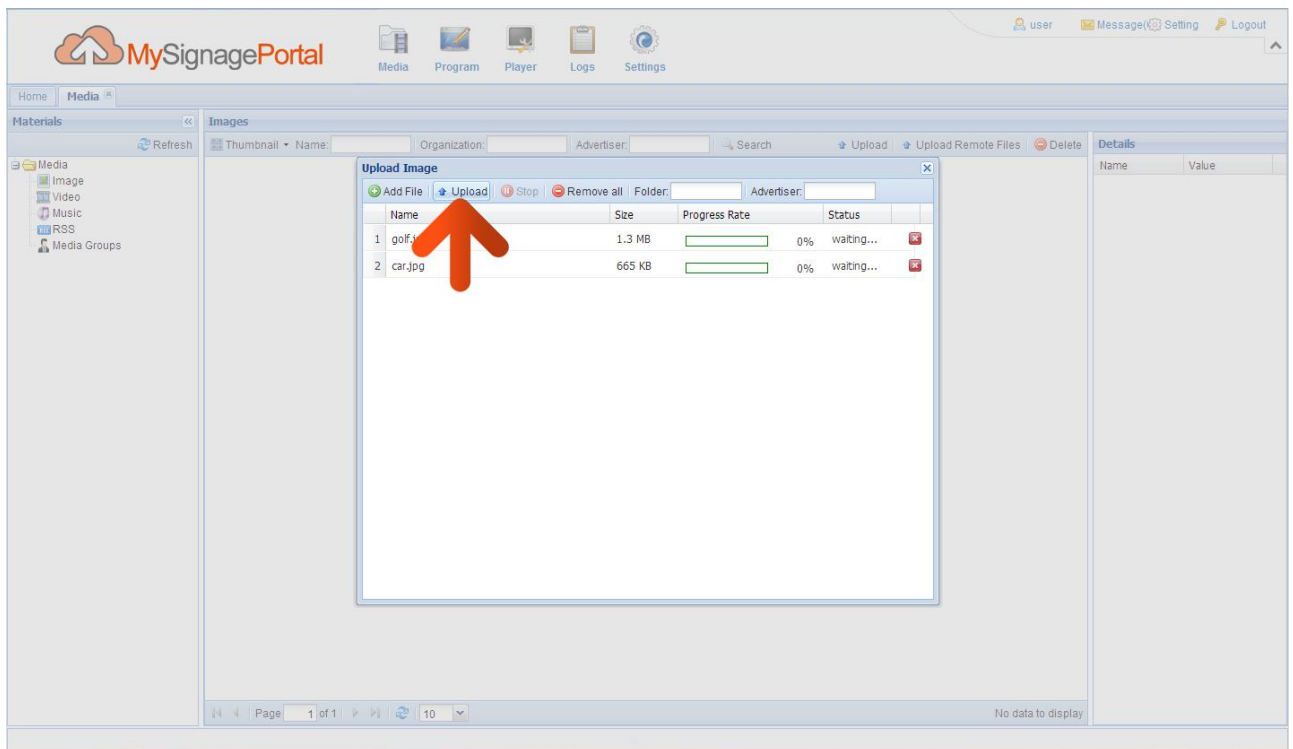
4 of 15. The Upload Image window will now appear. To begin uploading files please click the “Add Files” button.



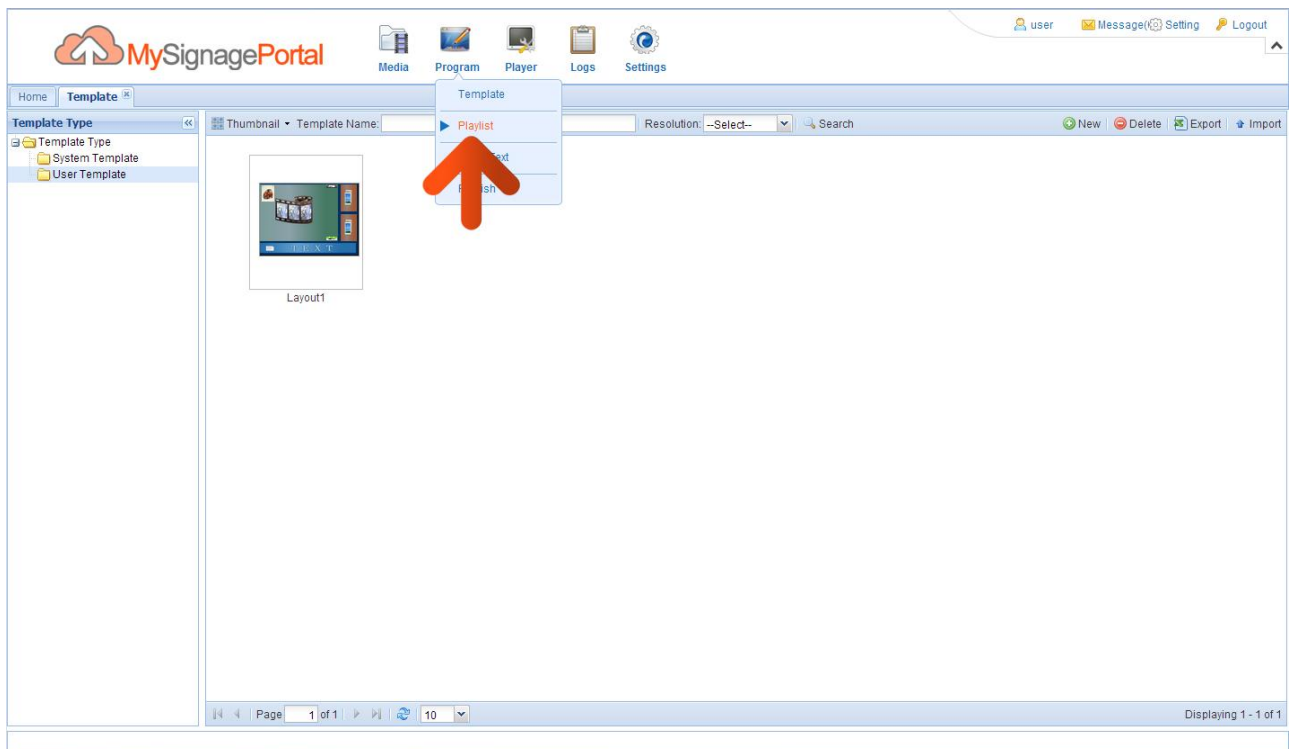
5 of 15. You can now browse through your files and select the JPEG images you wish to upload. Once you have selected the image files you wish to upload click “Open” in the browser window.



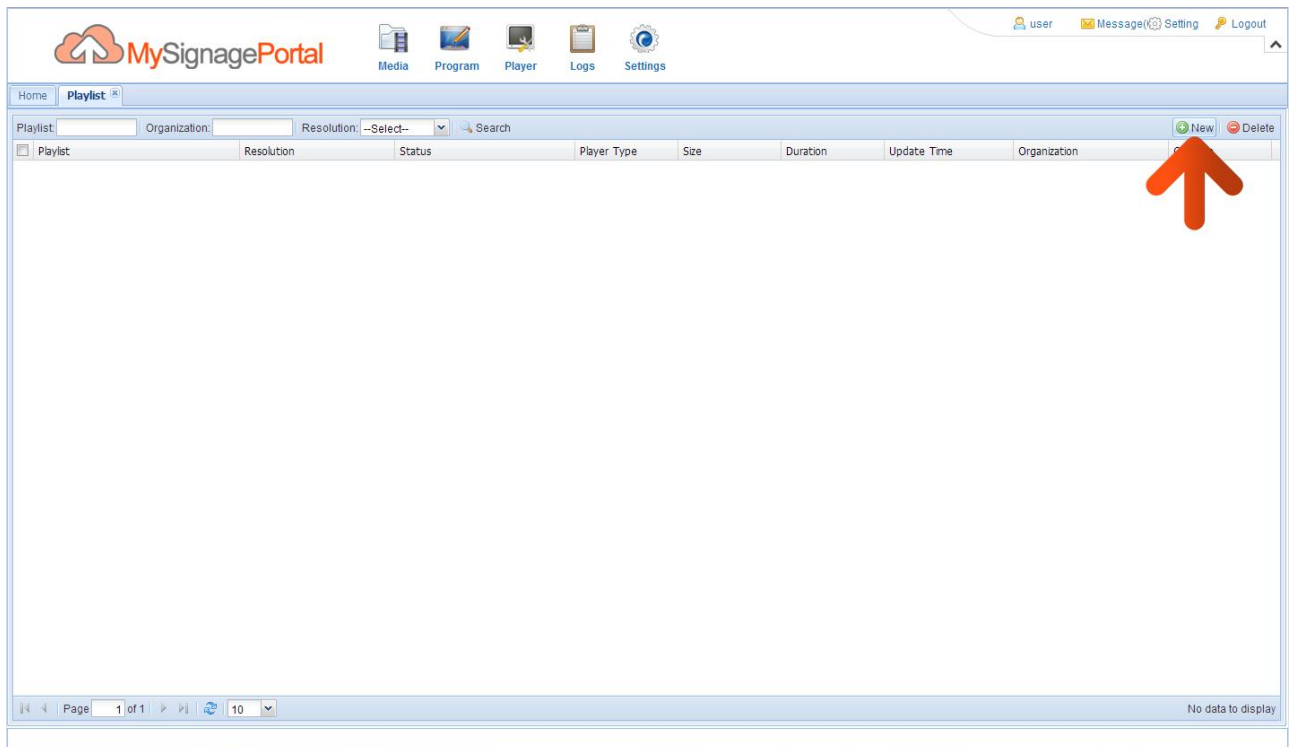
6 of 15. You will now have a list of all the images you selected to upload. Click the “Upload” button and wait until they have all finished uploading. You can track the progress of each file by the loading bar underneath the file name.



7 of 15. Once your images have uploaded, hover over the “Program” icon on the Top Menu then click on “Playlist”.

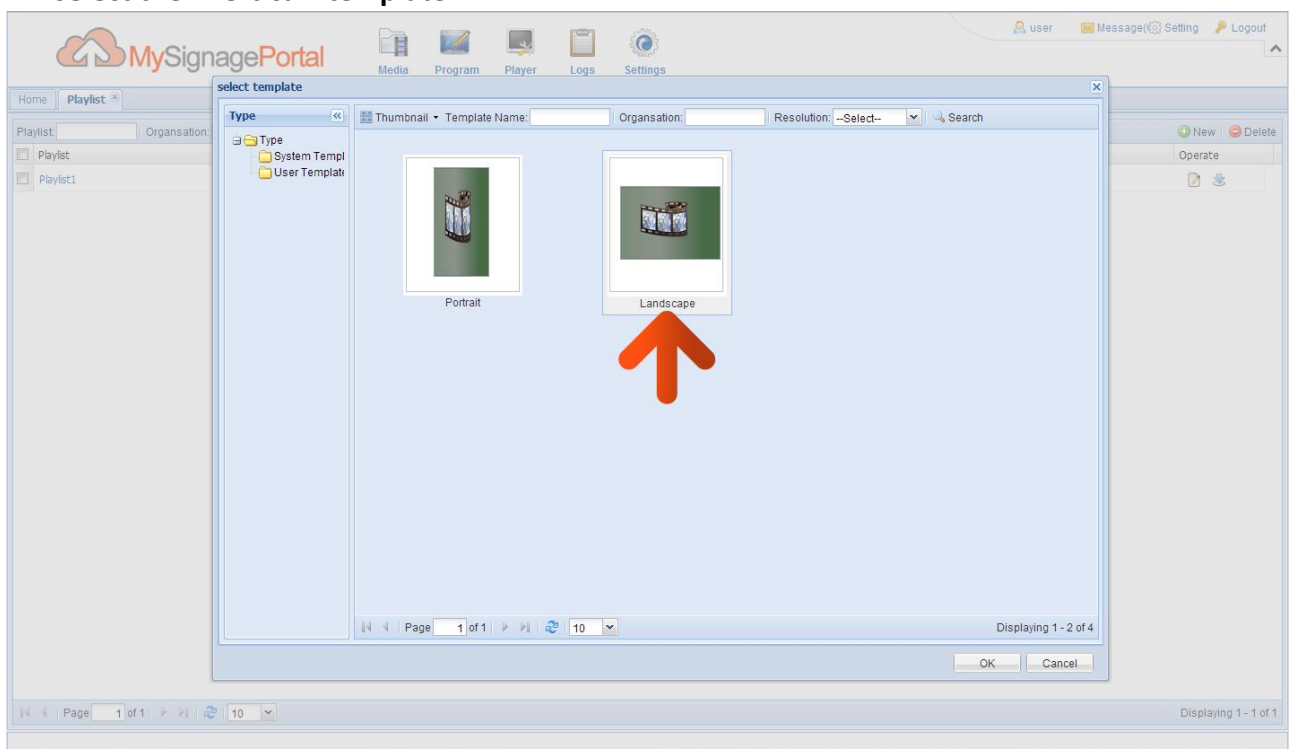


Click the “New” button.

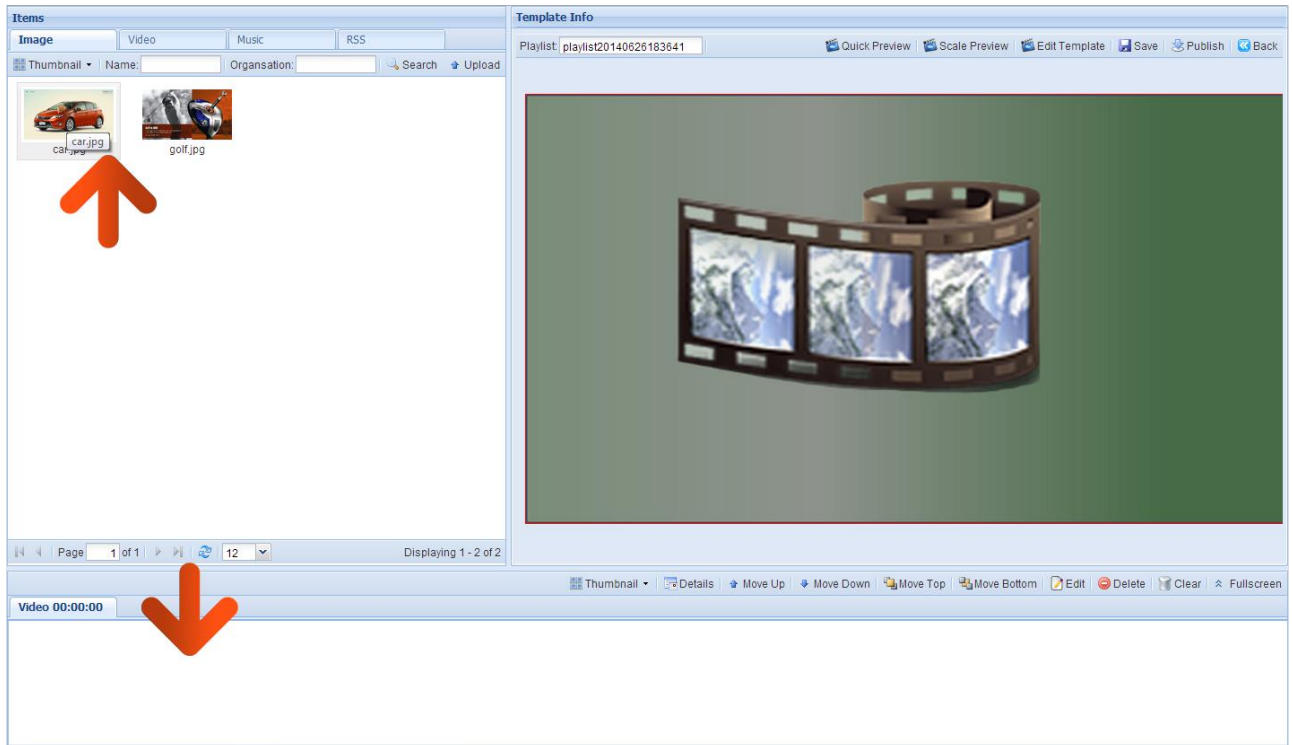


8 of 15. You then have to select a Template. This will bring up a grid of your pre-developed templates; select the one with a plain layout called “Horizontal” and click “OK”.

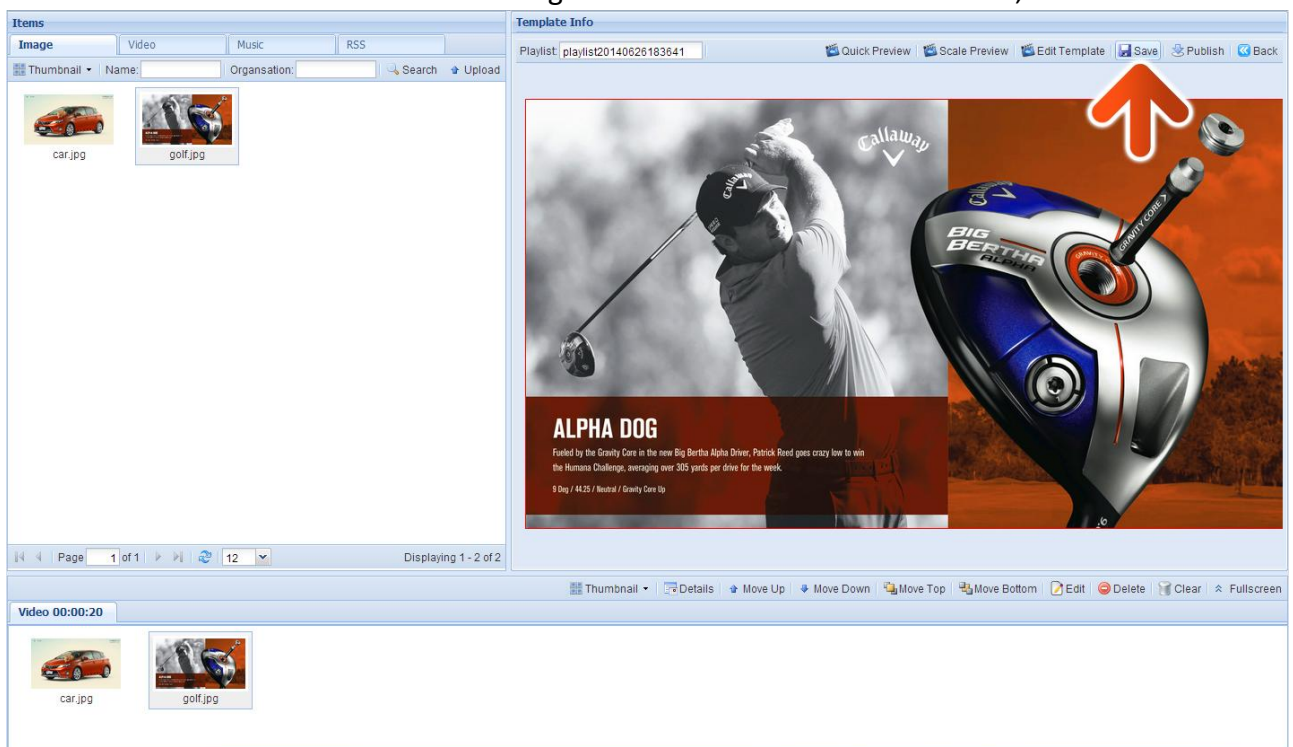
NOTE: If your player’s “Screen Mode” has been changed to Vertical orientation you must select the “Vertical” template.



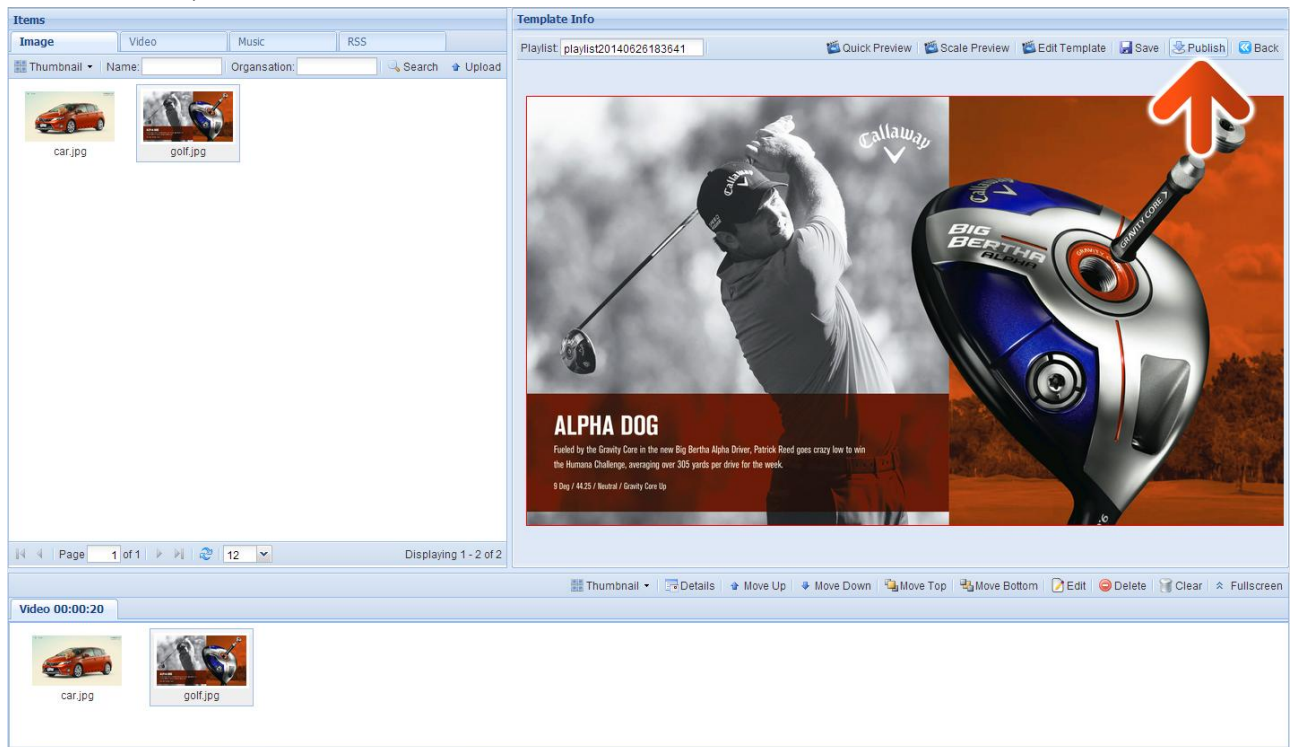
9 of 15. Drag and drop the images that you have uploaded into the bottom section.



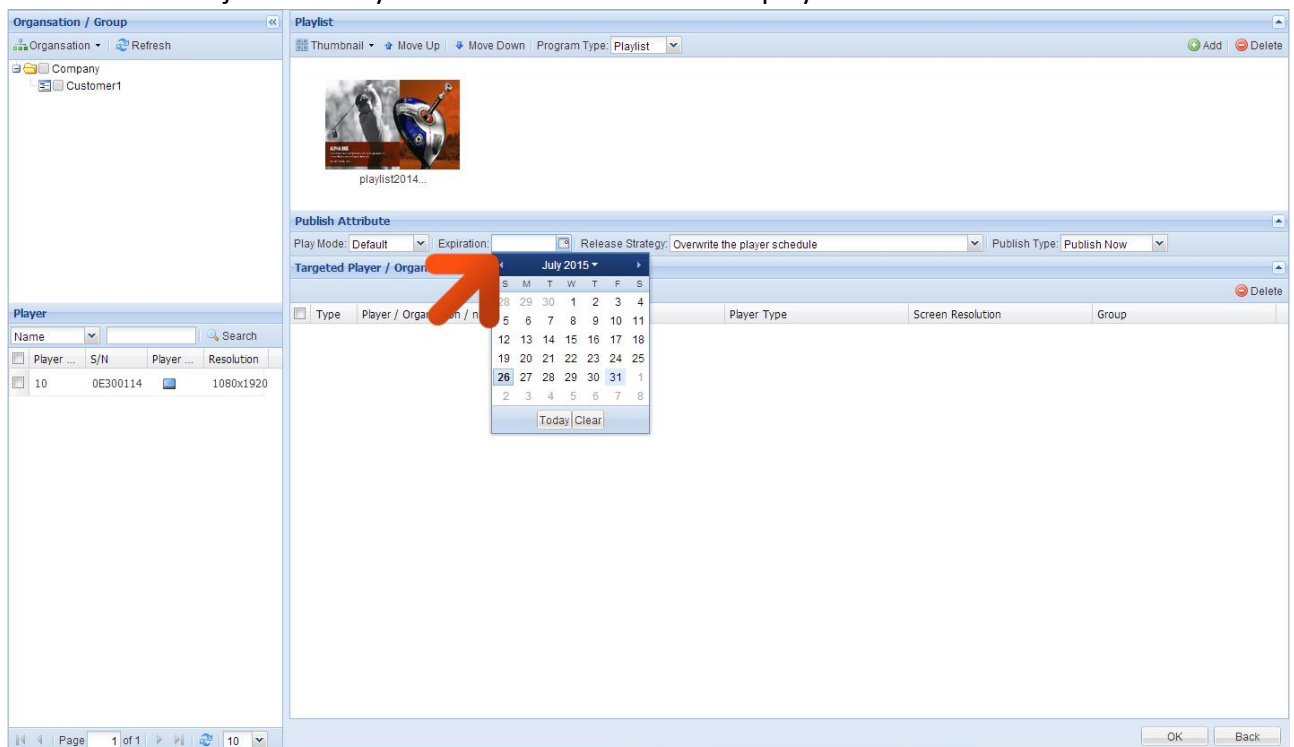
10 of 15. You will now see a list of the image files that this zone contains. Next, click “Save”.



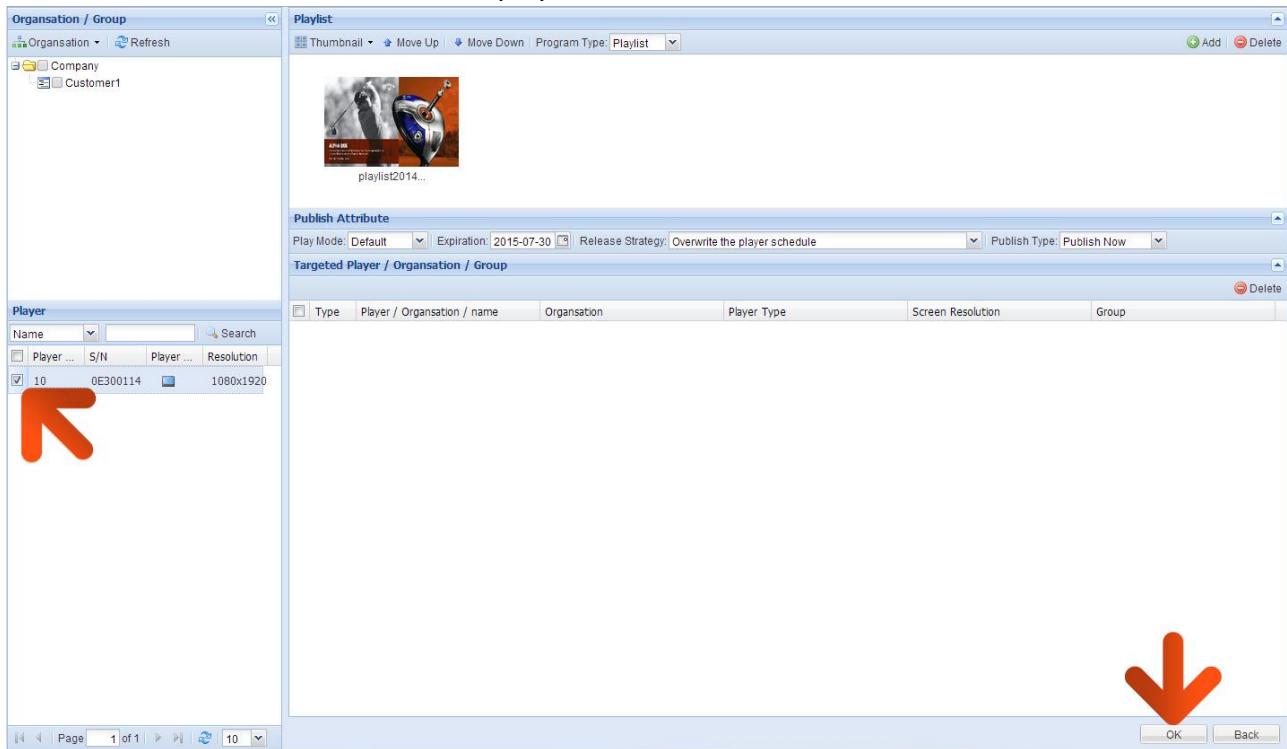
11 of 15. Then, click “Publish”.



12 of 15. Click the “Expiration” field and set an expiration date of at least one year on from the current date just in case you want to refer back to this playlist in the future.



13 of 15. Finally add the players that you would like to Publish the Playlist to by clicking the checkbox next to the name of the player. Then Click “OK”.



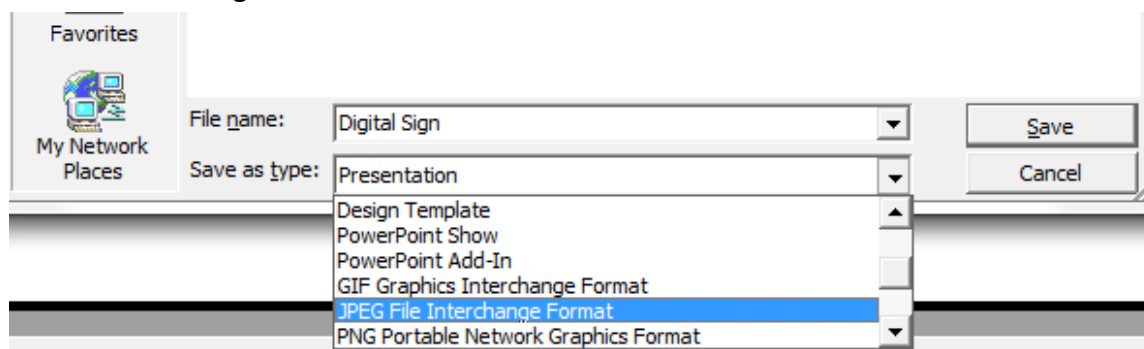
14 of 15. Check your screen; the two images should now be playing in a loop.

3. F.A.Qs and Troubleshooting Guide

3.1 How do I play PowerPoint presentations on my display?

You can save the PowerPoint presentation as a JPEG File Interchange Format (.JPG). Microsoft PowerPoint software allows the user to do this

- 1) Create or open a PowerPoint presentation.
- 2) Click File >Save As
- 3) Enter a File name
- 4) Click on “Save as type” scroll down and find the file extension “JPEG file interchange format”, as shown in the image below.



- 5) Click Save.
- 6) A message will appear asking if you would like to save all slides as JPEG's
- 7) Once you have selected your option, The JPEG images will be saved and are ready to use within a playlist or to upload to a storage device.

NOTE: For the best portrait resolution, you can use this PowerPoint Page Setup: Width 42.6cm; Height 24cm (16:9 Ratio)

3.2 My media file does not fit properly on the screen

This has happened because the file does not have a 16:9 aspect ratio (1920x1080). Please resize file to 1920x1080 pixels and try uploading the media onto the display once again.

3.3 My moving GIF files will not move.

As the player recognises any .gif file as an image it will display the first frame of a moving gif for the allocated image display time.